

# NETCARE for BANKS

*Comprehensive Managed IT Services*



## PEACE OF MIND & FREEDOM TO FOCUS

In today's world, a bank is also a technology company. But not every bank has the time and resources to manage IT without help.

With JMARK as your technology partner, you'll have comprehensive IT services delivered by a dedicated team of engineers and consultants focused on the banking and finance industry.

**NetCare** gives you a robust IT infrastructure designed to accelerate your business while providing security, stability, and scalability both now and as you grow. We design, implement, and manage your full IT environment, including:

- Computers
- Mobile devices
- Servers
- Firewalls
- Routers
- Switches
- Printers
- Local and wide area networks
- SDWAN
- Hosted phone systems
- Telecommunications
- Collaboration systems, and more

1

**85+**

Certified technicians and engineers

2

**24 X 7 X 365**

Service experts on call, eager to help

3

**98%**

Average satisfaction score for our banking team

4

**30+**

Years of industry experience



## PROACTIVE IT STRATEGY & SUPPORT

Our full **NetCare** team provides value and service to your bank beyond the capacity of a single individual. JMARK solves problems proactively, giving your teams the tools they need to get more done and outshine the competition. Even better, your technology keeps pace as you grow.

With **NetCare**, you will gain:

- Audit/exam support from our highly experienced banking and remediation teams
- Guaranteed response times and rapid problem resolution
- Market-leading security protecting your network and data
- Clarity in technology budgets
- Quarterly business technology impact and planning meetings
- 5-year technology plan aligned with your strategic goals
- Optimized IT through proactive versioning
- Maximized uptime, performance, and productivity
- Helpdesk support at any hour
- Strategic patch timing that balances productivity and security
- Value-added service through our dedicated business intelligence (BI), product, projects, and onboarding teams

Coupled with our award-winning **Security Advanced** solution, **NetCare** gives you innovation, peace of mind, and increased productivity in a single package. This dynamic combination provides significant support toward audit exams. Ask us about our banking clients that enjoy having a “No Findings” score on technology for their audits.

## The JMARK Difference

JMARK combines IT security and strategy with a people-first approach to help your organization thrive. With teams dedicated to product development, testing, research, automation, business intelligence, and proactive solutions, we create unrivaled technology outcomes that reduce risk, increase business velocity, and let you focus on what matters. In fact, a third-party research study showed that JMARK clients enjoy thirty more hours of discretionary time each week! As a JMARK client, what will you do with the extra time?