

NETCARE for HOSPITALITY

Comprehensive Managed IT Services



PEACE OF MIND & FREEDOM TO FOCUS

In today's world, a hospitality business is also a technology business. But not every company has the time and resources to manage IT without help.

With JMARK as your technology partner, you'll have comprehensive IT services delivered by a dedicated team of engineers and consultants focused on hospitality management. **NetCare** gives you a robust IT infrastructure designed to accelerate your growth while providing security, stability, and scalability no matter how many properties you oversee. We design, implement, and manage your full IT environment, including:

- Computers
- Mobile devices
- Servers
- Firewalls
- Routers
- Switches
- Printers
- Local and wide area networks
- SDWAN
- Hosted phone systems
- Telecommunications
- Collaboration systems, and more.

1

85+

Certified technicians and engineers

2

24 X 7 X 365

Service experts on call, eager to help

3

98%

Average satisfaction score for our hospitality team

4

100+

hotel properties supported by JMARK



PROACTIVE IT STRATEGY & SUPPORT

Our full **NetCare** team provides value and service to your company and properties beyond the capacity of a single individual. JMARK solves problems proactively, giving your teams the tools they need to get more done and take better care of your guests. Even better, your technology keeps pace as you grow. With versioning, we consistently update each aspect of your network to ensure the continuous optimization of your IT.

With **NetCare**, you will gain:

- Clarity in technology budgets
- Access to knowledgeable engineers with industry experience
- Quarterly business technology impact and planning meetings
- 5-year technology plan aligned with your strategic goals
- Optimized IT through proactive versioning
- Maximized uptime, performance, and productivity
- Guaranteed response times and rapid problem resolution
- Workflow efficiency for office and frontline workers
- Help desk support at any hour
- Strategic patch timing that balances productivity and security
- Market-leading security protecting your network and your guests' data
- Value-added service through our dedicated business intelligence (BI), product, projects, and onboarding teams

Coupled with our award-winning **Security Advanced** solution, **NetCare** gives you innovation, peace of mind, and increased productivity in a single package.

The JMARK Difference

JMARK combines IT security and strategy with a people-first approach to help your organization thrive. With teams dedicated to product development, testing, research, automation, business intelligence, and proactive solutions, we create unrivaled technology outcomes that reduce risk, increase business velocity, and let you focus on what matters. In fact, a third-party research study showed that JMARK clients enjoy thirty more hours of discretionary time each week! As a JMARK client, what will you do with extra time?