

NETCARE for MANUFACTURERS

Comprehensive Managed IT Services



PEACE OF MIND & REDUCED DOWNTIME

In today's world, every manufacturing business is a technology business. But not every business has the time and resources to manage IT without help.

With JMARK as your technology partner, you'll have comprehensive IT services delivered by a dedicated team of engineers and consultants focused on serving manufacturers. **NetCare** gives you a robust IT infrastructure designed to keep your people and technology at work, reducing downtime while providing security, stability, and scalability, both now and as you grow. We design, implement, and manage your full IT environment, including:

- Computers
- Mobile devices
- Servers
- Firewalls
- Routers
- Switches
- Local and wide area networks
- SDWAN
- Hosted phone systems
- Telecommunications
- Collaboration systems, and more

1

85+

Certified technicians and engineers

2

24 X 7 X 365

Service experts on call, eager to help

3

98%

Average satisfaction score for our service teams

4

30+

Years of industry experience



PROACTIVE IT STRATEGY & SUPPORT

Our full **NetCare** team provides value and service to your business beyond the capacity of a single individual. JMARK solves problems proactively, giving your people the tools they need to get more done in the back office and on the factory floor. Even better, your technology keeps pace as you grow.

With **NetCare**, you will gain:

- Guaranteed response times and rapid problem resolution
- Market-leading security protecting your network and data
- Clarity in technology budgets
- Helpdesk support at any hour
- Quarterly business technology impact and planning meetings
- Maximized uptime, performance, and productivity
- 5-year technology plan aligned with your strategic goals
- Access to knowledgeable engineers with industry experience
- Optimized IT through proactive versioning
- Strategic patch timing that balances productivity and security
- Value-added service through our dedicated business intelligence (BI), product, projects, and onboarding teams

Coupled with our award-winning **Security Advanced** solution, **NetCare** gives you innovation, peace of mind, and efficiency in a single package. As a Top 100-ranked managed security service provider, JMARK is well-equipped to help protect you, your data, and your business.

The JMARK Difference

JMARK combines IT security and strategy with a people-first approach to help your business thrive. With teams dedicated to product development, testing, research, automation, business intelligence, and proactive solutions, we create unrivaled technology outcomes that reduce risk, increase business velocity, and let you focus on what matters. In fact, a third-party research study showed that JMARK clients enjoy thirty more hours of discretionary time each week! As a JMARK client, what will you do with the extra time?