

SIMPCARE - MANUFACTURING

Co-Managed IT Solutions



A PROACTIVE PARTNERSHIP TO INCREASE PRODUCTIVITY

In the manufacturing industry, every moment counts. With JMARK, you can bid farewell to IT-related floor stoppages. Our proactive monitoring ensures that potential issues are detected and resolved before they impact your operations. Your team will have more time to focus on meeting those deadlines, leading to increased productivity and a more streamlined workflow.

SIMPCare not only gives you the luxury of retaining your internal IT team but pairs it with the accountability and outcomes of JMARK's managed services. We believe in keeping what works for you while finding ways to make it even stronger.

1

MONITORING

Watching over your network 24x7x365.

2

INFRASTRUCTURE

Protecting your floor behind the scenes.

3

96%

Average client satisfaction score for our manufacturing team.

4

COLLABORATION

Quarterly Business Reviews to stay on track.



LET'S GROW TOGETHER

Why **SIMPCare**? In addition to working with your internal IT team, JMARK's deep bench of over 85 award-winning technicians will give you access to the advanced tools, purchasing power, and strategic expertise you need to reduce turnover and remain unbeatable. Our dedicated team of engineers understands the nuances of the manufacturing industry and what it means to protect against security breaches and sharpen your processes.

Whether you're using your data to stay a step ahead, scaling your business to match your production, or wanting to enjoy more redundancy in your technology, our team will be with you every step of the way.

With **SIMPCare**, you'll gain access to:

- Proactive problem solving
- Security-first design to prevent breaches
- Long-term equipment plans and budgets to improve your business
- Patching and maintenance that won't cause downtime
- A dedicated Client Relationship Manager to keep the flow going
- Guaranteed outcomes and service level agreements (SLAs)

With **SIMPCare** from JMARK, we believe in giving you every tool we can to help you succeed. Because when you win, we all do.

The JMARK Difference

For over 30 years, JMARK has been providing innovative managed IT services to organizations of all sizes. With that experience, we've learned a few things. Most importantly: people come first. Always. Whether we're polishing up your processes or taking the stress of lousy tech off the floor, JMARK is committed to giving people the peace of mind and time back to focus on the things that matter most.