



Your Complete IT Partner



ACCELERATE & PROTECT

In today's world, technology is the foundation for how every business gets things done. So having a true IT partner dedicated to protecting your business and accelerating your success is essential.

With **JMARK**, you get comprehensive IT management delivered by an industry-leading team of experts. We'll be a strategic business partner helping you leverage technology to maximize workflow efficiency, increase productivity, enhance your culture, manage costs, and grow your business.

JMARK solves problems proactively, reducing downtime and keeping your business moving forward. And if there is a problem, our service teams boast industry-leading response times, so your work never has to slow down.

JMARK gives you stability, security, and scalability. We'll take care of your technology, freeing you up to focus on what matters: your business.

1

85+

Certified technicians and engineers

2

24 X 7 X 365

Service experts on call, eager to help

3

98%

Average satisfaction score for our service teams

4

30+

Years of industry experience



AWARD-WINNING STRATEGY & SUPPORT

JMARK's deep bench of engineers, experts, solutions developers, and business technology advisors provides value and service beyond the capacity of a single individual. Our teams have earned numerous awards, including reaching the Inc. 5000 nine times and being named a Top 100 Worldwide Security Provider multiple times.

With **JMARK**, you will gain:

- Comprehensive managed IT services
- Industry-leading security protecting your network and data
- Quarterly business technology impact and planning meetings
- 5-year technology plan aligned with your strategic goals
- Clarity in technology budgets
- Helpdesk support at any hour
- Workflow efficiency for office, remote, and hybrid employees
- Hardware lifecycle planning and partner pricing
- Optimized IT through proactive versioning
- Strategic patch timing that balances productivity and security
- Telecommunications and collaboration solutions
- Value-added service through our dedicated business intelligence (BI), product, projects, and onboarding teams

A partnership with **JMARK** means you'll have the most robust IT solutions available for your business. Our award-winning service package of NetCare plus Security Advanced gives you innovation, peace of mind, and increased productivity in a single solution.

The JMARK Difference

JMARK combines IT security and strategy with a people-first culture to help your organization thrive. With teams dedicated to product development, testing, research, automation, business intelligence, and proactive solutions, we create unrivaled technology outcomes that reduce risk, increase business velocity, and let you focus on what matters. In fact, a third-party research study showed that JMARK clients enjoy thirty more hours of discretionary time each week! As a client, what will you do with extra time?